



CUSTOMER FEEDBACK

"Tell us
what you think!"

*First Name: _____

*Last Name: _____

*Company: _____

*Phone: _____

*Address: _____

*City: _____ *State: _____ *Zip: _____

*Email: _____

Comments: _____

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PROJECT MANAGER

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WARRANTY



All L&V Innovations, LLC products are warranted against defective materials and workmanship for a period of Two Years from the date of purchase. L&V Innovations, LLC will repair or replace all products which prove defective during the warranty period. All repairs will be performed at our manufacturing plant or at one of our field service centers. L&V Innovations, LLC retains sole and exclusive rights to determine where repairs are to be made and to determine if defects are covered by warranty or are the result of misuse and/or abuse of the instrument and, thus, not subject to warranty repair or replacement. All instruments shipped to the factory must be sent prepaid; No collect or C.O.D. shipments will be accepted.

ANY ATTEMPTS BY UNAUTHORIZED PERSONNEL TO REPAIR ANY L&V INNOVATIONS, LLC INSTRUMENTS WILL AUTOMATICALLY VOID THE WARRANTY COVERING THAT INSTRUMENT.

SERVICE

If you have trouble with any of our instruments or require assistance for any reason, please contact your nearest Pivot RX sales outlet. You may also call, write, or E-Mail directly to L&V Innovations, LLC to explain your problem or the type of assistance you need.

If sending a Pivot Rx for repair, Please send it U.P.S. or USPS pre-paid; No collect or C.O.D. shipments will be accepted. Please enclose with the Pivot Rx; company name, address, phone #, contact name, and a description of the problem. We do not use RA#s or RMAs.